

The Ferguson Library is seeking an enthusiastic and creative individual to join our Information & Adult Services team. The successful candidate will have outstanding customer service skills, strong reference and reader's advisory skills, a knowledge of adult literature and programming, and the ability to work collaboratively within the department at the Main Library and with colleagues in the branches. The applicant should have experience working with people from diverse ethnic and socio-diverse backgrounds.

The Ferguson Library is striving to be an anti-racist and equitable organization. Our staff are people with different strengths, experiences and backgrounds, who share a passion for improving people's lives through education, resources and services. Diversity not only includes race and gender expression but also age, disability status, veteran status, sexual orientation, religious beliefs and many other parts of one's identity. We are deliberate and self-reflective about the kind of culture and workplace we aspire to create.

## **DUTIES INCLUDE:**

- 1. Provide reference and readers advisory services to adult library users of all ages.
- 2. Staff adult information desks at the Main Library and participate in training to be able to work at the public service desks in our branch locations in rotation on an as-needed basis.
- 3. Provide assistance in locating and using library materials and equipment including databases, digital media and mobile devices.
- 4. Assist with programs and collection maintenance and book display activities as needed.
- 5. Other duties as required by the Manager of Information & Adult Services.

## QUALIFICATIONS

- 1. Master's Degree in Library Science or Information Science and a minimum of two years' work experience, or an equivalent combination of education, work experience and training, preferred.
- 2. Knowledge of electronic resources and digital media.
- 3. Demonstrated commitment to public service in an urban public library environment.
- 4. Tact and skill in working with the public and staff.
- 5. Ability to work individually and as a team member.
- 6. Availability for evening and weekend work.

If interested in being considered for this position, please submit a resume and cover letter by email to apply@fergusonlibrary.org. Please use the position title in the subject line. These positions will remain open until filled.